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The Management of DKC, aware of the importance of customer satisfaction (which also passes through the satisfaction of the Interested Parties), the value of safeguarding and environmental protection, the pollution prevention, the health and safety of its own workers and external collaborators, decided to implement an integrated quality, environment, health and safety management system.

The aim is to provide the necessary guarantees on the reliability of the Organization, the continuous research and development of innovative technologies, maintaining unchanged over time the qualitative characteristics of the products and services provided, respecting the surrounding environment and the pollution prevention, guaranteeing to the workers the health and safety work conditions, focused on prevention of injuries and occupational illnesses.

The Management, believing that continuous improvement over time is essential to be competitive on the market, has provided all the technical, economic and human resources necessary to fulfil this policy.

The Management undertook to define over time targets that can be monitored, allowing to identify the most appropriate improvements to be implemented, maintaining at the same time its regulatory compliance.

In particular, the Management identifies the following aspects as priority elements in the general reference framework of this policy:

- ensure compliance with the applicable binding regulations;
- deciding and reviewing the targets for quality, environment and safety in an objective and measurable way;
- train and raise the awareness of employees through training and refresher courses, in relation to the task performed, on environmental and safety issues, in order to operate responsibly and knowingly;
- encourage consultation and participation of workers, including through their managers and Workers' Safety Representatives;
- carry out a supplier evaluation to reduce the risks associated with the use of products, services, skills not adequate to the significance of environmental aspects and health and safety at work;
- guarantee a workplace respectful of overall health and safety and environment protection in general;
- reduce non-conformities and claims through prevention activities, aimed to continuous improvement, taking into account customer satisfaction, reduction of environmental impacts and risks related to health and safety;
- demonstrate the correct application of the integrated management system through its certification by means of an accredited third-party certification body;
- re-examine the validity of this policy at least yearly during the review of the integrated management system by the Management or when conditions relating to the context and the expectations of the Interested Parties change.

The Management asks for the direct commitment to the application of the approved and issued integrated management system, being engaged to subscribe what has been declared and to disclose it to all employees and collaborators and to the interested third parties.

The Management
La Direzione

